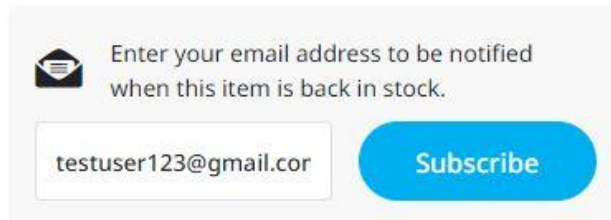


Field Supply Hub FAQs

- **How do I reset my password?**
 - Please go to FieldSupplyHub.com to see the main login page. Once the page has loaded, please select **All Other Users**.
 - After the next login page has loaded, please select **Forgot your password?**
 - On the following page, please **enter your email address** and select **Go**.
 - Please check your email inbox. You will receive a Password Reset email from **noreply@hhglobal.com**.
 - Please **select** the **Reset Password link** within the email.
 - The link will take you to a page where you can select a new password.
 - **Password Criteria:**
 - Passwords must be at least 12 characters, including three of the following complexity cases: Uppercase letters, Lowercase letters, Numbers, Special characters: }[,.<>:;'"?/\|`~!@#\$%^&*()_+ =
- **What do I do if I am not seeing the Therapeutic Area or Brand that I need?**
 - Reach out to **JJIMHubCanada@hhglobal.com**
- **How will I know when an item is back in stock?**
 - If an item will be restocked, you will see the form below on the **Item Details** page to sign up for restock notifications.



The image shows a user interface for signing up for restock notifications. It features a light gray background with a white text input field and a blue 'Subscribe' button. Above the input field is an envelope icon and the text: 'Enter your email address to be notified when this item is back in stock.' The input field contains the text 'testuser123@gmail.cor'.

- **If I have a question about Field Supply Hub or an order, who can I reach out to?**
 - For any questions, please reach out to **JJIMHubCanada@hhglobal.com**